



MANAGER'S MESSAGE

CLEMENS UNGER

Welcome to the Autumn edition of NEWSLINK. We trust that our valued clients, volunteers, and staff enjoyed a rejuvenating Easter break, spending quality time with loved ones.

The first quarter of 2024 marked a return to pre-pandemic levels for our Day Links Transport and Mates Support Programs. Additionally, there has been a surge in referrals for our services through the Commonwealth Home Support Program and Home Care Package providers.

While this reflects the popularity of our services, it has also resulted in waiting lists for Day Links Transport on numerous weekdays due to capacity constraints. To address this, we are actively working on implementing more efficient scheduling systems to maximize our fleet's utilisation.

We are delighted to announce that South Port Day Links has placed orders to replace two older vehicles in our fleet with new, spacious models scheduled to arrive in late May.

Our services thrive thanks to the remarkable support and commitment of our volunteers. As the demand for our services and programs continues to grow, we are actively recruiting new volunteers. We encourage all current volunteers and friends of South Port Day Links to spread the word among their family and friends about this rewarding opportunity to contribute to our local community as a SPDL volunteer.

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City of Melbourne

SPDL@Social Media

Leaving a bequest to SPDL

Liardet Community Centre

Level 1, 154 Liardet St,
cnr Nott St, PO Box 199,
Port Melbourne 3207

(03) 9646 6362

info@spdl.org.au

www.spdl.org.au

Registered number A0023984F ABN 82 957 361 749

CHANGES TO SOUTH PORT DAY LINKS FEES

Since its inception, South Port Day Links has been dedicated to keeping costs for its clients as low as operationally possible. However, as a non-profit organisation, SPDL must adapt to changing circumstances, including price increases.

We strive to maintain affordability while ensuring the sustainability of our services.

Effective April 1st 2024, there will be adjustments to the fees for our Day Links Transport Services.

These changes are necessary to accommodate rising costs and manage the increasing rate of cancellations.

Thank you for being part of the South Port Day Links family.

**Effective
April 1st
2024, there
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to the fees for
our Day Links
Transport
Services.**

Please note that while we understand the need for flexibility, a cancellation fee will be applied if a booking is cancelled within 24 hours of the trip. However, we acknowledge that there may be special circumstances, and the General Manager retains discretion to waive the cancellation fee accordingly.

We appreciate your understanding and continued support as we strive to provide quality transport services to our community.

Should you have any questions or concerns regarding these changes, please don't hesitate to contact us on 9646 6362.



COMMONWEALTH HOME SUPPORT PACKAGE (CHSP) CLIENTS

SINGLE/ RETURN TRIP

Old fee \$7.00

New fee \$10.00

MULTI STOP TRIP

Old fee \$10.00

New fee \$15.00

CANCELLATION FEE

(if cancelled less than
24 hours before)

Full price



HOMECARE PACKAGE (HCP) & NDIS CLIENTS

BOOKING FEE

Old fee \$12.00

(plus \$1.10/km)

New fee \$15.00

(plus \$1.30/km)

CANCELLATION FEE

(if cancelled less than
24 hours before)

\$15

VOLUNTEER RECOGNITION

KIM VANDALI, CORALIE CAZALY, RON O'SHANNESSEY, FRANK LEE

The South Port Day Links committee of management has recently taken a significant step to appreciate the outstanding dedication and commitment of its volunteers through the introduction of ongoing monthly Volunteer Recognition Awards.

These awards aim to highlight the remarkable efforts of individuals who go above and beyond their expected duties to serve the community.

Among the exemplary volunteers honoured with these awards are Kim Vandali, Coralie Cazaly, Ron O'Shannessy and Frank Lee.

These four individuals have served as volunteer drivers for Day Links, demonstrating unwavering dedication and compassion in their roles.



Kim Vandali and Coralie Cazaly were the first recipients of the Volunteer Recognition Awards in January. Their tireless efforts and willingness to go the extra mile have made a significant impact on the lives of those they serve.



In February, Ron O'Shannessy was recognised for his exceptional contributions to the Day Links program. Ron's commitment to providing reliable transportation and support to the community has not gone unnoticed. Ron is also pivotal in driving the mini bus for the monthly SPDL Links Lunch.



Most recently, in early March, Frank Lee was acknowledged for his outstanding service as a volunteer driver. Frank's dedication and selflessness have made him a valued member of the Day Links team.

These volunteers exemplify the spirit of community service and embody the values that South Port Day Links holds dear.

Their contributions have enriched the lives of many individuals in the community, and their efforts are truly deserving of recognition.

The South Port Day Links committee and staff extend their heartfelt gratitude to Kim Vandali, Coralie Cazaly, Ron O'Shannessy and Frank Lee for their dedication and commitment to serving others.



DENIS MATHIESON **VOLUNTEER HIGHLIGHT**

“From my perspective volunteering, although not a huge time involvement, has certainly improved my health and wellbeing and bought a new sense of fulfilment to my life.”

Hello everyone my name is Denis Mathieson and as you can see from my photo in the “Hi-Vis” vest I am a volunteer driver with Day Links.

I am relatively new to the Day Links family. My journey began about 5 years ago just before Covid. Consequently, it was an interrupted start for me, and it has only been the past 3 years that I have really become part of the dedicated family of SPDL volunteers and staff.

As a self-employed businessman, I led a pretty full working life and upon retirement was looking to continue my involvement in the local community by giving back some of my time and energy.

I was very familiar with SPDL, and it seemed the logical choice for me to provide my services as a volunteer to the organisation.

I enjoy driving and meeting people, so the choice of volunteer driver was an easy one.

My involvement with SPDL has been very satisfying and rewarding. It is very humbling to meet the many clients and to drive them to their appointments and to make sure they arrive safely. I find it enjoyable that the clients are always very happy to meet you and so grateful for the service and support provided.

From my perspective volunteering, although not a huge time involvement, has certainly improved my health and wellbeing and bought a new sense of fulfilment to my life. A warm smile and a thank you make it all worthwhile. I can't recommend it enough.

Cheers to all at SPDL I am a proud volunteer and long may the services SPDL provides continue.

LATEST HAPPENINGS

LINKS LUNCH MARCH



In March, the SPDL Bus had every seat filled as it transported a cheerful group of participants on a Links Lunch Trip to the Mornington Peninsula.



With volunteer driver Ron O'Shannessy at the helm and fellow volunteer Chris Noone onboard, everyone relished the picturesque drive around Port Phillip Bay before indulging in a delicious lunch at Steeples in Mornington.



LINKS LUNCH IN APRIL

Watergardens Hotel,
Taylors Lakes

SHOPPING OUTING WITH SPDL

South Port Day Links is excited to announce a group shopping opportunity for our clients every Wednesday using the SPDL minibus commencing mid-April.

Our planned stops include,

- the new Woolworth's store at Fisherman's Bend
- Coles in Normanby Road
- Aldi in South Melbourne

Please be aware that this outing is not for assisted shopping, and all participants are expected to shop independently.

To join us, please get in touch with our office to express your interest. The cost for this shopping outing is \$10.

ELDER ABUSE PREVENTION TALK 21 MARCH 2024



Gary Ferguson, the Education Coordinator at Seniors Rights Victoria, delivered a presentation to a gathering of SPDL staff and volunteers on March 21st regarding Elder Abuse and its prevention. The talk covered identifying signs of abuse and providing support.

Furthermore, Gary elaborated on the role of Seniors Rights Victoria in advocating for and safeguarding the rights, dignity, and independence of older individuals.

The presentation was well received and further workshops are planned including a morning tea for clients.



CITY OF MELBOURNE

A reminder that SPDL is now able to provide transportation in the City of Melbourne for clients, aligned to the feedback we received in the client survey. This includes return trips to the Alfred Hospital.

If any client would like to attend an appointment or event in the City of Melbourne, please call to book on 9646 6362 and please remember to phone prior to 2pm the day before your trip so that we can accommodate your request.

CLIENT CONTRIBUTIONS

If any client would like to contribute to the newsletter with any information, please contact,

Clemens Unger
9646 6362
clemens.unger@spdl.org.au

We look forward to hearing from you.

FEEDBACK PROCESS

If you would like to provide us with feedback, good or bad we would like to hear from you.

Feedback may be provided a number of ways:

TO THE GENERAL MANAGER

Via phone
9646 6362

Via mail
PO Box 199
Port Melbourne Vic 3207

OR

Write to the COMMITTEE OF MANAGEMENT

c/o SPDL
PO Box 199
Port Melbourne VIC 3207

CANCELLATIONS FOR TRANSPORT BOOKINGS

SPDL acknowledges that circumstances change for people, however please be mindful and advise SPDL as early as possible about the need to cancel your transport booking.

Each day we may have some clients on the wait list who may miss out on their transport because we are fully booked.

Our drivers are all volunteers giving up their time and cancellations cause disruption to the driver schedule, which may result in the volunteer driver not having much to do on the day that they have set aside to volunteer for SPDL which is disappointing.



FIND US ON SOCIAL MEDIA

For all the latest news and upcoming events, follow us on Facebook and Instagram.

Facebook
[southportdaylinks](https://www.facebook.com/southportdaylinks)



Instagram
[@southportdaylinks](https://www.instagram.com/southportdaylinks)





LEAVING A BEQUEST TO SPDL

Leaving a bequest in your Will is one of the most valuable ways that you can assist South Port Day Links. Bequests greatly assist SPDL to meet the ever-increasing demands for our services.

Your Gift will enable us to:

- maintain a modern, clean, and safe fleet of vehicles on the road
- provide important services to pets and their owners
- assist with client related small gardening projects and
- provide companion visits to people on their own.

SPDL would appreciate knowing of your kind intentions so we can thank you appropriately for your generosity.

Additionally, once aware of your plans, we are able to discuss how your gift may be used to maximum benefit or how we may form a fitting memorial to your kindness.

Types of bequests

Your solicitor or trustee company will advise you about the different types of bequests and which may suit you best. Some of the types you may consider are:

- A specific dollar amount
- Residue - Whole, which means that after your allocated bequests have been distributed, the residue will be left to South Port Day Links.
- Residue - Percentage, which means the same as residue - whole, except you wish to bequeath a percentage of the remaining estate.
- Specific item - If you wish to leave a specific item instead, for example, property or shares.

HOW TO WORD YOUR BEQUEST

The wording below is suggested to help ensure that your wishes are carried out.

I _____ of
(name)

(address)

give and bequeath free of all duties
and taxes payable at my death (if any).

(Please insert the appropriate statement listed below)

The sum of \$ _____,

or

(insert number) % of my estate,

or

The residue of my estate
(or [insert number] % of the residue of my estate).

to South Port Day Links (ABN 82 957 361 749) for the use and purposes of the said organisation. The official receipt of the organisation shall be a full and sufficient discharge of my bequest.